

BIZRATE INSIGHTS REVIEWS EXTENSION

# Installation Guide for Adobe Commerce

Maximize ecommerce revenue with a 360-degree view of your customers. Bizrate Insights helps Adobe Commerce stores enhance their CX strategy based on real-world, real-time customer sentiment. Collect unlimited surveys across the customer journey from point-of-sale through post-fulfillment—all at no cost. Dive into our VitalSigns dashboard for benchmarking and performance metrics to spot problems and opportunities. And get free feedback syndication across Google, Bing, and Yahoo to establish credibility.

To begin displaying reviews through Bizrate Insights Reviews extension, you will need to obtain a Merchant ID (MID), add the extension to your site, and select the features you would like to enable to begin collecting feedback.

## Obtain a Merchant ID (MID)

Click [here](#) to fill out the brief form to start your free account and obtain your MID

## Adding the Bizrate Insights Reviews extension to your site

**Step 1: Log into the Adobe Commerce Marketplace**

**Step 2: Add the Bizrate Insights Reviews extension to your cart**

**Step 3: Complete the checkout process for the free extension**

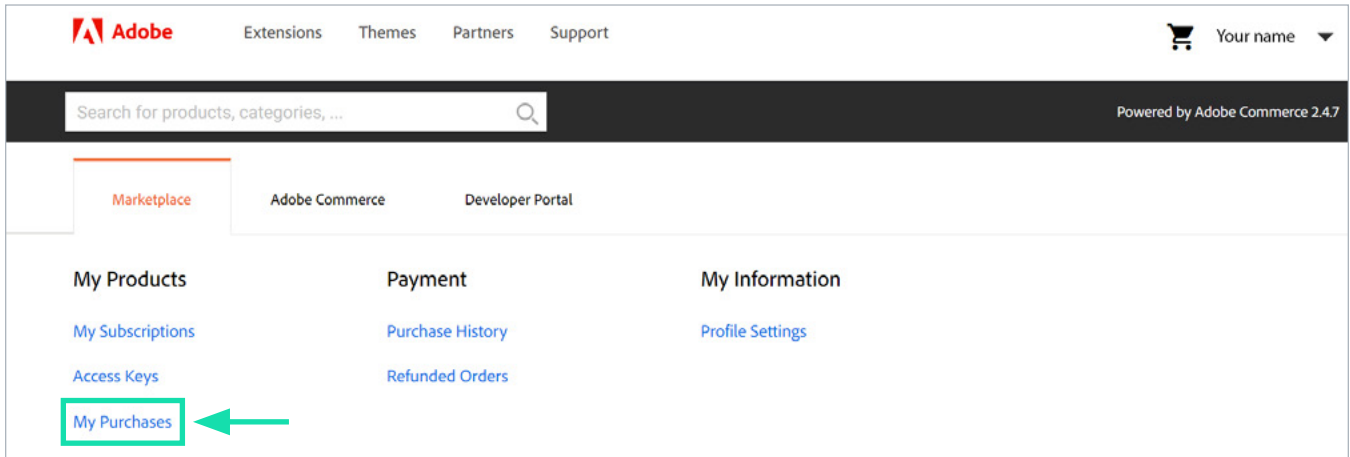
## Installing the extension with composer

**Step 1: Find the name and version number of the Bizrate Insights Reviews extension in your Adobe Commerce Marketplace account:**

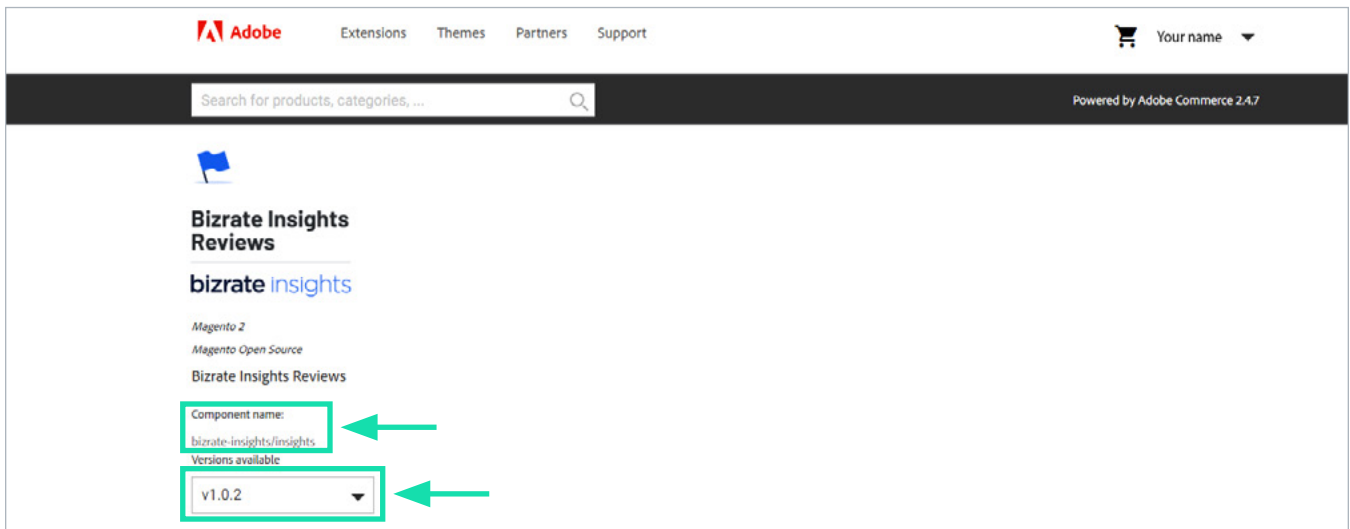
Sign in to Adobe Commerce, and navigate to [Your name] > **My Profile**



Go to **Marketplace > My Products** and click **My Purchases**



Locate the **Bizrate Insights Reviews** extension and take note of the name and version number



## Step 2: Update the composer.json file.

Command: **composer require bizrate-insights/insights v1.0.1**

This command will add the Bizrate Insights extension to your Magento project by updating the composer.json file and downloading the required files for the specified version from the composer repository.

```
[root@tkovmwddev1 public_html]# composer require bizrate-insights/insights v1.0.1
./composer.json has been updated
Running composer update bizrate-insights/insights
Loading composer repositories with package information
Updating dependencies
Lock file operations: 1 install, 0 updates, 0 removals
- Locking bizrate-insights/insights (1.0.1)
Writing lock file
Installing dependencies from lock file (including require-dev)
Package operations: 1 install, 0 updates, 0 removals
- Installing bizrate-insights/insights (1.0.1): Extracting archive
Generating autoload files
134 packages you are using are looking for funding.
Use the `composer fund` command to find out more!
No security vulnerability advisories found.
```

### Step 3: Check the status of the Bizrate Insights Review extension.

Command: **php bin/magento module:Status**

This command checks the current status of all Magento modules. It helps verify whether the Bizrate Insights Reviews extension is listed and whether it's enabled or disabled.

```
[root@tkovmwddev1 public_html]# php bin/magento module:status
List of enabled modules:
Magento_Store
Magento_Config
```

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List of enabled modules:
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Magento_Config
```

### Step 4: If required, enable the module.

Command: **php bin/magento module:enable Bizrate\_Insights**

This command enables the Bizrate Insights Review extension in Magento.

```
[root@tkovmwddev1 public_html]# php bin/magento module:enable Bizrate_Insights
The following modules have been enabled:
- Bizrate_Insights

To make sure that the enabled modules are properly registered, run 'setup:upgrade'.
Cache cleared successfully.
Generated classes cleared successfully. Please run the 'setup:di:compile' command to generate classes.
Info: Some modules might require static view files to be cleared. To do this, run 'module:enable' with the --clear-static-content option to clear them.
```

### Step 5: Upgrade the setup.

Command: **php bin/magento setup:upgrade**

This command updates Magento's database to accommodate the features and settings of the currently installed modules.

```
[root@tkovmwddev1 public_html]# php bin/magento setup: upgrade
Cache types config flushed successfully
Cache cleared successfully
File system cleanup:
/home/websites/bollywoo/devbw.wddemo.net/public_html/generated/code/Composer
/home/websites/bollywoo/devbw.wddemo.net/public_html/generated/code/Magento
/home/websites/bollywoo/devbw.wddemo.net/public_html/generated/code/PayPal
/home/websites/bollywoo/devbw.wddemo.net/public_html/generated/code/Symfony
The directory '/home/websites/bollywoo/devbw.wddemo.net/public_html/generated/metadata/' doesn't exist - skipping cleanup
Updating modules:
Cache cleared successfully
Schema creation/updates:
Module 'Magento_Store':
Module 'Magento_Config':
Module 'Magento_AdminAnalytics':
Module 'Magento_Directory':
Module 'Magento_AdminNotification':
Module 'Magento_AdobeIms':
Module 'Magento_AdobeImsApi':
Module 'Magento_AdobeStockAdminUi':
Module 'Magento_MediaGallery':
Module 'Magento_AdobeStockAssetApi':
Module 'Magento_AdobeStockClient':
Module 'Magento_AdobeStockClientApi':
Module 'Magento_AdobeStockImage':
Module 'Magento_Theme':
```

## Step 6: Compile the code.

Command: **php -dmemory\_limit=-1 bin/magento setup:di:compile**

This command compiles the extension code for Magento. The `-dmemory_limit=-1` flag allows the command to use unlimited memory to avoid memory limit errors during compilation.

```
[root@tkovmwddev1 public_html]# php -dmemory_limit=-1 bin/magento setup:di:compile
Compilation was started.
Plugin list generation... 9/9 [=====] 100% 50 secs 328.0 MiB
Generated code and dependency injection configuration successfully.
```

## Step 7: Clear the cache.

Command: **php bin/magento cache:clean**

This command clears the Magento cache.

```
[root@tkovmwddev1 public_html]# php bin/magento cache:clean
Cleaned cache types:
config
layout
block_html
collections
reflection
db_ddl
compiled_config
eav
customer_notification
config_integration
config_integration_api
full_page
config_webservice
translate
```

## Selecting your features

### Online Buyer Feedback

The Online Buyer Survey covers the end-to-end shopping experience by engaging customers at two critical points: the point of sale and post-fulfillment. This helps ensure feedback is coming from buyers right when their experiences are top of mind.

### Site Abandonment

The Site Abandonment Survey engages customers as they're about to exit and gives retailers tools to save the sale.

<b>Merchant id (MID)</b> [store view]	<input type="text"/>
Please provide the MID provided by Bizrate Insights. You can request a Merchant id <a href="#">here</a> .	
<b>Enable Online Buyer Feedback</b> [store view]	<input checked="" type="checkbox"/> Collect verified customer feedback from checkout through fulfillment to optimize your CX strategy.
<b>Enable Site Abandonment</b> [store view]	<input checked="" type="checkbox"/> Find out why shoppers abandon your website and take action to bring them back and save the sale.